

## **SALE CONDITIONS:**

- Each hiring is nominal and can under no circumstances be given up or sublet.
- The number of the site is given as an indication, without any guarantee.
- The hiring is only established with our agreement, as soon as we receive the hire contract with the payment, than you will receive a confirmation, which you have to present at the reception on your arrival.
- The amount payable at the reservation including 25% of the hire-amount, which will be deducted from your end-amount and 20 € booking charges, irredeemable (for all stays from 1/7 until 31/8).
- The balance is payable 30 days maximum before your date of arrival for mobilhome/chalet. For all hiring less 30 days before the date of arrival, the total amount will be paid with the signature of the contract
- The balance is payable the date of your arrival for the pitch.
- The amount of the stay is calculated after the dates and modalities that are mentioned on the hire-contract : no discount will be given for an early departure or a later arrival, even though we may have been informed about it.
- No payment of the fee by the due date may cancel your contract without warning.
- It's 4 adults maximum for one pitch or 6 people for a renting.
- A second car can park in the parking of the campsite and it will be necessary to pay the price for car. You have to declared all car when you arrive at the campsite.

## **ARRIVAL AND DEPARTURE:**

-The pitch or the houses are at your disposal from 2p.m until 8p.m at the latest in High Season.

Pitch: You have to leave before 12am.

Mobilhome/chalet: You have to leave before 10am

For the low season you can arrive when the reception is open and you have to leave before 10am.

Every camper must follow the inner rules of the campsite.

Complete silence between 22h to 7h or else you will be evicted.

**IN CASE YOU DELAY YOUR ARRIVAL OR CANCEL YOUR STAY: Please let us** know about it as soon as possible in writing, email (by phone will not be accepted). If we don't have any information about this, the site will be given to someone else the next day at 12.00 o'clock. The complete payment of the services is required for damages.

For mobilhome/chalet: Against cancellation, you will still owe us:

- a) the booking and insurance costs
- b) as an indemnity for breach of contract : 25% of the entire hire amount, if you cancel more 30 days before your foreseen date of your arrival , and the total hire amount if you cancel less than 30 days before your foreseen date of arrival or if you would not come at the foreseen date.

For camping pitches: Against cancellation, you will still owe us:

- a) the booking and insurance costs
- b) as an indemnity for breach of contract : 25% of the entire hire amount, if you cancel before your date of your arrival or if you would not come at the foreseen date. If the cancellation comes from us, except in case of absolute necessity an indemnity of the same amount as the deposit will be transferred.

**The reservation is subject to the subscription of a multi-risk insurance policy guaranteeing you against rental risks (theft, fire and water damage, furniture rented, recourse from neighbours.....)**

**In general, your "home" insurance contains a "holiday" or similar clause, which must cover your liability in the event of a problem during your rental. It is your responsibility to verify this. (The liability of the tenant (or the holder) derives from articles 1302, 1728, 1732, 1732, 1735, 1754 and 1755 of the Civil Code and the law of 6 July 1989). You can take out such insurance with our partner, Cabinet Albinet, <http://www.aduciel.fr/Particuliers/Vacances/adar-assurance-annulation-partenaires.aspx?id=642091>**

**In addition, the persons participating in your stay must be duly covered by a civil liability insurance.**

#### **CANCELLATION INSURANCE:**

- For mobilhome compact or mobilhome or chalet mobile or chalet: An optional cancellation insurance is proposed with your contract . This insurance refunds you an indemnity equal to the deposit if you cancel more 30 days before the foreseen date or your arrival and equal to the total amount of the stay if you cancel less than 30 days before the foreseen date of your arrival or if you don t show up at the foreseen date.

-For camping pitches: An optional cancellation insurance is proposed with your contract. This insurance refunds you an indemnity equal to the deposit if you cancel before the foreseen date or your arrival if you don t show up at the foreseen date.

An extract of the general conditions ruling these contracts is available at the insurance company. In case of sinister, please warn the reception as soon as you took knowledge of the matter preventing your departure or your stay. If this sinister appears in the general conditions, please inform the insurance within 5 days and provide them all pieces of information as well as the supporting documents.

ADAR - Département Suivi d' Action de Vente - 5 cité de Trévisse - 75009 PARIS

**PEOPLE LESS 18YEARS:** People less 18years ago can stay only with the parents.

**DEPOSITS:** For mobile-homes, chalets-mobiles or chalets a deposit of 200 € in cash or credit card, will be required at your arrival for eventual damages and will be given back after the final check-out. If the renting is not clean, you have to pay 100€ for the cleaning. For the cart for the gate you have to give a deposit of 10 euros in cash. the gate of the campsite is closed between 10pm and 7am.

**ANIMALS:** Animals must be kept on a leach, wear a collar, be tattooed and vaccinated, own a vaccination book and declared at the reception. First and second category dogs (fight dogs) are prohibited on the campsite (by French law of the 30.06.1992, 22.01.1985, 06.01.1999). Please make sure their droppings are done outside the campsite.

**INFORMATION ON NATURAL RISKS:** The administrator informs the tenant of following risks: Fire of forest, phenomenon linked to the atmosphere, the tempest and wind.

#### **Cooling-off period.**

In accordance with article L.121-20-4 of the French Consumer Code, none of the services and provisions proposed on this Site are subject to the cooling-off period stipulated in articles L. 121-20 and following of the French Consumer Code.

Consequently, the accommodation and leisure services ordered on the Site are exclusively subject to the cancellation conditions attached.

**Mediation** In accordance with Article L. 612-1 of the French Consumer Code, within one year from the date of the written complaint, the consumer, subject to Article L. 152-2 of the French Consumer Code, has the option of submitting a request for amicable resolution by way of mediation to SAS Mediation Solution 222 chemin de la bergerie 01800 Saint Jean de Niois website: <https://www.sasmediationsolution-conso.fr>, email: [contact@sasmediationsolution-conso.fr](mailto:contact@sasmediationsolution-conso.fr)